

Exhibit 10

QUESTIONNAIRE

	YES	NO
1) Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) Will 9-1-1 be the primary published emergency telephone number within the area served by system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3) Will automatic dialing type alarms be permitted on 9-1-1 lines?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4) Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5) Will the PSAP have an emergency power source?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
What type? <u>Diesel Generator</u>		
6) Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7) Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8) If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? Not Applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9) Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10) Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11) Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12) Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<u>A TTY is in place and functioning at the Southwest</u>		
<u>Central 911 System Center (PSAP)</u>		
13) Will the PSAP utilize a TTY PSAP Based Voice Annunciator?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
14) Will 9-1-1 be the emergency number for TTY calls? If not, what telephone number will be utilized?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
15) Will adequate training be provided to PSAP personnel in the use of TTY's?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16) Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
17) If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
18) What response will be initiated by the PSAP for calls where verbal contact can not be established?	<input type="checkbox"/>	<input type="checkbox"/>

THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

YES NO

- 20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? ☒ ☐
- 21) Do you have procedures in place to accept and handle cellular 9-1-1 calls? ☒ ☐
- 22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.?

All have been notified and are either in compliance or
are in the process of becoming compliant with the above law.

- 23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number? ☒ ☐
- 24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? (Please check appropriate item).
- | | |
|------------------|----------------------|
| a. <u>X</u> | Dedicated Directed |
| b. <u> </u> | Tandem |
| c. <u> </u> | Combination of a & b |

- 25) Is your selective router being provisioned by the local exchange carrier? ☒ ☐
- 26) Please provide in detail the features to be provided by your selective router.

All Number Identification (ANI)

All Location Identification (ALI)

Selective Routing

- 27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725? ☒ ☐
- 28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialling? ☒ ☐
- 29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced? ☐ ☒

If yes, describe the power supply used to prevent a loss of operation.

- 30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question .

Immediate dispatch of an available police unit.

- 31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.

We will initiate sufficient test calls to insure that the system is working. Police and Village Staff will canvass the Village to see if residents are home and request that they call 911 to insure that the system is operating and that the database is correct. A time frame will be established in cooperation with the Southwest Central Dispatch System (SWCD) for the testing process so as not to severely interfere with 911 emergency operations.

The testing will insure that each ESN is operational and is properly positioned towards the SWCD, rather than Du Page County. Boundary areas of the Village will be especially focused upon.

**Telecommunications Carrier
AFFIDAVIT**

I, John Vande Werken, being duly sworn upon oath, depose and state that I am 911 Customer Service Manager for Ameritech that I have knowledge pertaining to the instruments hereafter described and the facts set forth in the following instruments are true and correct:

1. Telecommunications Carrier exchange boundary maps for Ameritech within the Village of Burr Ridge.
(Exhibits 1 & 2)
2. A list of the Ameritech exchanges in which the proposed system will operate.
(Exhibit 5)
3. System Costs. (Exhibit 7)
4. Answers provided by Ameritech to questions appearing on the questionnaire. (Exhibit 10)
5. Ameritech will not activate the proposed 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

John Vande Werken
Affiant by Susan Erick, 911 Project Coordinator

Subscribed and sworn to before me this 15 day of January, 2001

Rayette Norlock
Notary Public

